

NEW AGE **ELECTRONICS**

Effective March 2008

Online Sales Policy

Internet fraud is a fact of life in 21st century business. Retail companies, whether online or real world or both, deal with fraud on a regular basis. Due to this fact New Age Electronics, effective March 2008, is employing the following policies for online transactions or referrals from other companies:

1. New Age Electronics will only do business with individuals or companies who can provide verification of identity either through credit card number, driver's license, sales tax license, or other forms of official identification which can be verified through government and/or banking entities.
2. When face to face business transactions are not possible, payment will only be accepted in methods which can be immediately processed at a local bank such as money order or cashier's check.
3. Merchandise will not be shipped until payment is received and processed (in other words, until we have cash in hand).
4. Returns for online transactions will incur a 15% restocking fee.

We apologize for the inconvenience these policies may present. However we stand by our promise of reliable service and support for customers who choose to do business with us and we will be more than happy to do business with those individuals or entities which can submit to these policies.